

VICTIM SERVICES

Missouri Child Abuse Hotline
1-800-392-3738

Missouri Child Support Enforcement
1-800-859-7999

Missouri Coalition Against Domestic & Sexual Violence
(573) 634-4161

Missouri Crime Victims' Compensation Program
1-800-347-6881

Missouri Department of Corrections Victim Services
(573) 526-6516

Missouri Senior Abuse & Disability Hotline
1-800-392-0210

Missouri Victim Assistance Network
1-800-698-9199

Missouri Crime Victim Services Unit
1-866-344-6682 or (573)-526-9945

Mothers Against Drunk Driving, Missouri State Office
1-800-736-MADD (6233)

The L.E.A.D. Institute
(Leadership through Education & Advocacy for the Deaf)
Crisis: 1-888-761-4357 or (TTY) 1-800-380-3323
Main Line: (573) 445-5005

FTC Identity Theft Hotline
1-877-ID-THEFT or 1-877-438-4338

National Center for Missing & Exploited Children
Crisis: 1-800-843-5678 or (TTY) 1-800-826-7653
Main Line: (573) 274-2150

National Domestic Violence Hotline
1-800-799-SAFE (7233) or (TTY) 1-800-787-3244

National Human Trafficking Resource Center
1-888-373-7888

National Sexual Assault Hotline
1-800-656-HOPE (4673)

Parents of Murdered Children (POMC)
1-888-818-POMC (7662)

Stalking Resource Center
1-800-FYI-CALL (1-800-394-2255)

PROVIDED BY THE
MISSOURI DEPARTMENT OF PUBLIC SAFETY,
CRIME VICTIM SERVICES UNIT
IN PARTNERSHIP WITH APPRISS

Victims' Rights

According to the Missouri Constitution:

The following rights shall automatically be afforded to victims of dangerous felonies, as defined in section 556.061, RSMo, victims of murder in the first degree, as defined in section 565.020, RSMo, victims of voluntary manslaughter, as defined in section 565.023, RSMo, and victims of an attempt to commit one of the preceding crimes, as defined in section 564.011, RSMo; and, upon written request, the following rights shall be afforded to victims of all other crimes and witnesses of crimes:

- To be present at all criminal justice proceedings at which the defendant has such right (including juvenile cases where the offense would have been a felony if committed by an adult)
- To be informed of trials and preliminary hearings
- To restitution
- To speedy disposition and appellate review of cases
- To reasonable protection from the defendant or any person acting on behalf of the defendant
- To information about how the criminal justice system works, the rights and availability of services, and upon request, information about the crime

In the event a victim feels his/her rights have been violated, please have the victim submit a written complaint to:

Missouri Department of Public Safety
Crime Victim Services Unit
PO Box 749
Jefferson City, MO 65102-0749
Phone number: 866-334-6682
E-mail: cvsu@dps.mo.gov
Fax: (573) 751-5399



Notes:

MOVANS

MISSOURI VICTIM AUTOMATED NOTIFICATION SYSTEM



VICTIMS HAVE THE RIGHT TO KNOW

Access to Information & Notification for:
Offender Custody Status
Court Hearings
Protective Order Status

1-866-5-MOVANS
1-866-566-8267

www.vinelink.com

A service provided by the
Missouri Department of Public Safety,
Crime Victim Services Unit



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MISSOURI VICTIM AUTOMATED NOTIFICATION SYSTEM

MOVANS is an automated service that allows you to track an offender's custody, court, or protective order status over the phone or Internet. You can register to be notified by phone and e-mail if an offender is released, transferred, escapes, or appears in court; or register to be notified by phone and e-mail about changes in the status of a protective order.

1-866-5-MOVANS

Toll-Free 1-866-566-8267
www.vinelink.com

Custody information:

Information Call the MOVANS system at 1-866-566-8267 or go to www.vinelink.com and follow the instructions to access offender custody information.

Registration If the offender is in custody, you can register to receive notifications.

To register for notification about an offender in a county jail:

- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
- If registering an e-mail address, available through online registration only, you will not be required to create a PIN.

To register for notification about an offender in the Missouri Department of Corrections:

- Call the Missouri Department of Corrections, Office of Victim Services at (573) 526-6516 and speak with a Victim Service Specialist who will register you for written notification and, at your request, telephone notification.

Notification You will be notified about the following events:

- Release, transfer, escape or death

Court information:

Information Call the MOVANS system at 1-866-566-8267 or go to www.vinelink.com and follow the instructions to access offender court information.

Registration If the offender has a case pending, you can register to receive notifications.

To register for notification about an upcoming court event:

- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
- If registering an e-mail address, available through online registration only, you will not be required to create a PIN.

Notification You will be notified about the following events:

- Upcoming court events such as hearings, trials, or changes in scheduled court events

Protective Order information:

Information Before you call, be ready with your protective order case number and the respondent's name as it appears on the order. You can find this information on your petition or protective order. Call 1-866-566-8267 or go to www.registervpo.com to access protective order information.

Registration If the protective order has been granted, you can register to receive notification.

To register for notification about changes in the status of your protective order:

- If registering a phone number, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received. Make sure your PIN is easy to remember.
- If registering an e-mail address, available through online registration only, you will not be required to create a PIN.

Notification You will be notified:

- When the order has been served on the respondent
- The day before your hearing, if the order has not been served on the respondent
- As a reminder when your hearing is three (3) days away
- When there is a change in a scheduled court hearing
- Notification will take place 30 days prior to expiration of full order, if this is granted



MOVANS FACTS

If you feel you are in danger, call 911 immediately.

MOVANS is confidential. The offender/respondent will not know you are registered with this service.

Since MOVANS calls automatically when an offender's custody status changes or when the respondent has been served, you may get a call from MOVANS in the middle of the night.

Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.

If you do not answer a notification call, MOVANS will leave a message. If there is no answer, MOVANS will continue calling back until you enter your PIN or for up to 48 hours.

Do not register a phone number that rings to a switchboard.

You can register multiple phone numbers and e-mail addresses for notifications.

If you forget your PIN, call the toll-free number and press zero to speak to an operator.

Operators are available 24 hours a day, seven days a week to assist you with access, registration, and referrals to victims' services and other information.

Do not rely solely on MOVANS for your safety. Make this service part of your overall safety plan.

www.vinelink.com

Write down the following information and keep it in a safe place:

Offender/Respondent name

Case number/Offender number

Your four-digit PIN

Your VIN number (if applicable)

Custody and Court information:

Call **1-866-566-8267** or go to www.vinelink.com and follow the instructions to access custody and court information. (For information about offenders in the custody of the Missouri Department of Corrections, call the Missouri Department of Corrections, Office of Victim Services at (573) 526-6516 and speak with a Victim Service Specialist who will register you for written notification and, at your request, telephone notification.)

Protective Order information:

Before you call, be ready with your protective order case number and the respondent's name as it appears on the order. You can find this information on your petition or protective order. Call **1-866-566-8267** or go to www.registervpo.com to access protective order information.

Do not depend only on this service for your protection. If you feel that you may be at risk, take precautions as if the offender has already been released.